

Ordsall Hall Re-opening FAQs

When does the Hall re-open to the public?

The Hall re-opens on Monday 13th July 2020. It will be open every Monday, Wednesday and Thursday from 10am – 2pm.

We will re-open the Hall in phases, meaning that our opening hours will gradually increase as follows:

- **Wednesday 29th July – Thursday 13th August 2020:**
Monday, Wednesday and Thursday: 10am – 4pm
- **Sunday 16th August – Sunday 13th September 2020:**
Monday, Wednesday and Thursday: 10am – 4pm
Tuesday: 10am – 2.30pm
Sunday: 11am – 4pm
- **Monday 14th September – Thursday 30th October 2020:**
Monday, Wednesday and Thursday: 10am – 4pm
Tuesday: 10am – 2.30pm
Sunday: 11am – 4pm

Are the gardens open every day?

The gardens are open to all every day, and from 10am – 12pm Tuesdays and Fridays. There is no need to book, you can just turn up and enjoy them for free.

Can I just turn up and have a look around the Hall?

No, you will have to go online and pre-book a stewarded tour. Tours will be stewarded by a member of staff, and last around 1 hour. They will take in most rooms of the Hall apart from the attic space and the upstairs East Wing (the Great Chamber, Privy Chamber and Plaster Ceiling Room).

Are the tours free?

Yes, but when you book you will be politely asked for a £3 per person donation which will go towards the upkeep of the Hall so that we can continue to open it for the enjoyment of everyone.

What time are the tours?

Pre-booked tours of the Hall (for up to 8 people) will operate during the following times:

- 10.15am – 11.15am
- 11.30am – 12.30pm
- 12.45pm – 1.45pm

Can I use the toilets at the Hall?

Yes, there will be one accessible toilet available for visitor use in the ground floor reception area.

Will the café be open?

The café will be open but will only offer a takeaway service on drinks and snacks.

Can I sit indoors to have a drink?

Visitors can sit in the gardens and in the Hall's orchard where there are socially distanced picnic tables available for public use.

Can I buy something from the shop?

Yes! Though we do ask that visitors look at our products with their eyes, rather than their hands, before making a purchase.

Do I have to wear a facemask?

As the visitor experience will operate at a safe social distance, there is no need for visitors to wear face masks. As our staff and volunteers are able to work at a safe social distance, they will not be wearing face masks.

Will there be hand sanitisers?

Yes, free hand sanitisers will be available for visitor use on-site.

Do I have to pay for car parking?

Yes, our car park charges are as follows:

- £2.50 for up to 3 hours
- £5.50 for 3 – 6 hours
- £9.00 for over 9 hours

Will you have any events on over the summer?

At the moment, we are adhering to government guidelines and have postponed most of our events for July and August. Please [see our website for further updates](#). We hope to resume our events and activities programme as soon as it is safe to do so.