

Call & Collect FAQs

How do I order books? Just phone 921 2240. We will explain everything, including all the details about procedures and safety measures. If we are busy and unable to answer your call, just leave your name and a contact number and we will get back to you.

How many books can I collect? You can order up to 10 books for collection. We will make up a selection of books based on your preferences and interests.

Can I reserve specific books? Not at this stage, unless they are available at the library you are collecting from. But we will do our best to ensure you get books that are suitable for you.

Do I need to return books I have at home? There is no need to at this stage but if you'd like to return them, that's fine. There are no fines for overdue books.

Will you provide bags? No, we ask that you bring bags to take your books home in.

Can children order books? Definitely, but anyone aged under 10 years needs to be accompanied by an adult (over 16 years) to collect their books

Can I use the library to read or study or to select books for myself? Not at this stage, unfortunately. We are reintroducing services on a cautious and gradual basis to ensure the safety of our customers and staff.