

## **Browsing the Library: FAQs**

### **How do I make an appointment to choose my books?**

Just phone 0161 686 5405 for Broughton Library, 0161 607 8237 for Eccles Library, 0161 686 5421 for Pendleton Library, 0161 793 3736 for Swinton Library and 0161 607 6639 for Walkden Library.

### **How long are the browsing sessions?**

Up to 60 minutes for each customer or family group. This is to comply with safety requirements and ensure that all customers have an opportunity to choose books.

### **How many times can I visit per day?**

Browsing sessions are currently limited to one session per day.

### **Can children book a browsing session?**

Yes, but children under 13 must be accompanied by a family member aged 16+ (a family group).

### **Will staff be able to help me at the library?**

Staff will welcome you at the library and assist you as much as possible but will be limited by social distancing requirements. Books will be issued using the self-service kiosk.

### **NHS Test and Trace**

When visiting the library, you will be asked for your name and a contact number. All libraries have been asked by Government to collect this information, and the time of visits, for anyone entering the library, to assist with the control of the COVID-19 pandemic. This information will be shared with NHS Test and Trace where requested, to identify people who may have been exposed to the virus.