

SCLL DANCE TERMS AND CONDITIONS

1. ENROLMENT AND FEES

1.1 SCLL will create a customer account for your child. The account will be used to manage bookings and payments of lesson fees and other items e.g. dance uniform and exams. Fees will be calculated based on the number of weeks in each block payment period. The number of weeks may differ from block to block. An email will be sent to the child's parent/guardian detailing the length of the block and how to pay for the sessions.

1.2 The paying of fees offers pupils the ability to attend the lesson programme. Payers must be at least 18 years old or 16 years old if paying for themselves. Enrolment starts the day of joining and is non-transferable.

1.3 Fee's must be paid at the start of the course for the full duration of the course, weekly payments are not available. If SCLL do not receive payment for the sessions, your child may be refused entry to the class until the fee is paid.

1.4 If the pupil fails to attend a lesson or only attends part of a lesson for any reason, refunds/credits/deduction of fees or extension to the lesson will be offered. However, up to a maximum of two credits can be applied to a pupil's account if they have been told to self-isolate due to COVID-19. Credits can also be applied for long term sickness. To qualify for the credits, evidence must be submitted to Louise.Seddon@scll.co.uk.

1.5 We will endeavour to ensure all lessons take place, however, SCLL gives no guarantee that a particular lesson will take place. If SCLL cancel a lesson a credit will be applied for use against future bookings.

1.6 Whilst we will endeavour to keep the same teacher for each lesson, SCLL gives no guarantee that the same teacher will take the lesson each week and may change the teacher without any prior notice.

1.7 SCLL gives no guarantee of availability when the pupil is due to progress to the next stage of the programme.

1.8 SCLL will automatically book your child on to the next block of sessions providing that the current course and all other debts are paid. If the pupil would like to stop their lessons, please email Louise.Seddon@scll.co.uk and they will not be booked on to the next term. Please note no refunds/credits for missed classes will be offered in accordance with point 1.4

2. ELIGIBILITY AND AVAILABILITY

2.1 Lesson suitability, pupil's ability and progression through the various stages are at the sole discretion of SCLL.

2.2 Pupils must wear appropriate dance attire and footwear for every lesson and SCLL have sole discretion to deem them as such. SCL Dance advise that you purchase Ballet, Tap and Modern Jazz uniform from their shop to ensure the suitability of the uniform and shoes for lessons and exams.

2.3 All facilities are subject to availability, age restrictions, safe user limits and opening times. Enrolment, membership or payment of fees gives no guarantee of access.

2.4 SCLL can prevent anyone from entering facilities if their appearance, conduct or health is inappropriate, unsuitable or puts themselves or others at risk. We take very seriously the well-being of our employees. On no account will verbal or physical abuse be tolerated.

2.5 The pupil must not take part in any activity for which they may not be fit for. Parents/guardian's should not send their child to class if they are unwell.

2.6 SCLL Dance have given Parent/Carer Information and Health Commitment statements both of which must be adhered to.

2.7 SCLL will not be responsible for any loss incurred if SCLL fail to provide a lesson.

2.8 Pupil's must be collected in a timely manner.

2.9 The Pupil's photograph may be taken at a leisure centre session for identification purposes.

2.10 SCLL reserves the right to temporarily change opening hours and activities available for operational needs or unforeseen circumstances.

3. CANCELLATION OF ENROLMENT BY SCLL

3.1 SCLL can cancel the membership immediately or by giving advanced notice for one or more of the following reasons:

i) *The paying adult or pupil commits a serious or repeated breach of this agreement.*

ii) *If in SCLL's reasonable opinion the pupil's or payer's ongoing behaviour or health is likely to endanger other members, the general public, staff or themselves or is deemed to be unacceptable or if it adversely affects SCLL or the reputation of SCLL.*

4. LIABILITY

4.1 SCLL will compensate you for any loss or damage you may suffer if SCLL fail to carry out obligations under this agreement or to a reasonable standard. They breach any duties imposed on SCLL by law unless that failure is attributable to you or the pupils own fault, a 3rd party unconnected with provision of services or unforeseen events even if all reasonable care has been taken.

5. CONTACT

5.1 Any communication sent out will be sent to the latest address that SCLL have on file for the payer and the payer is responsible for making sure all personal and contact details are up to date for both the pupil and themselves.

SCLL reserve the right to review and amend the terms and conditions.