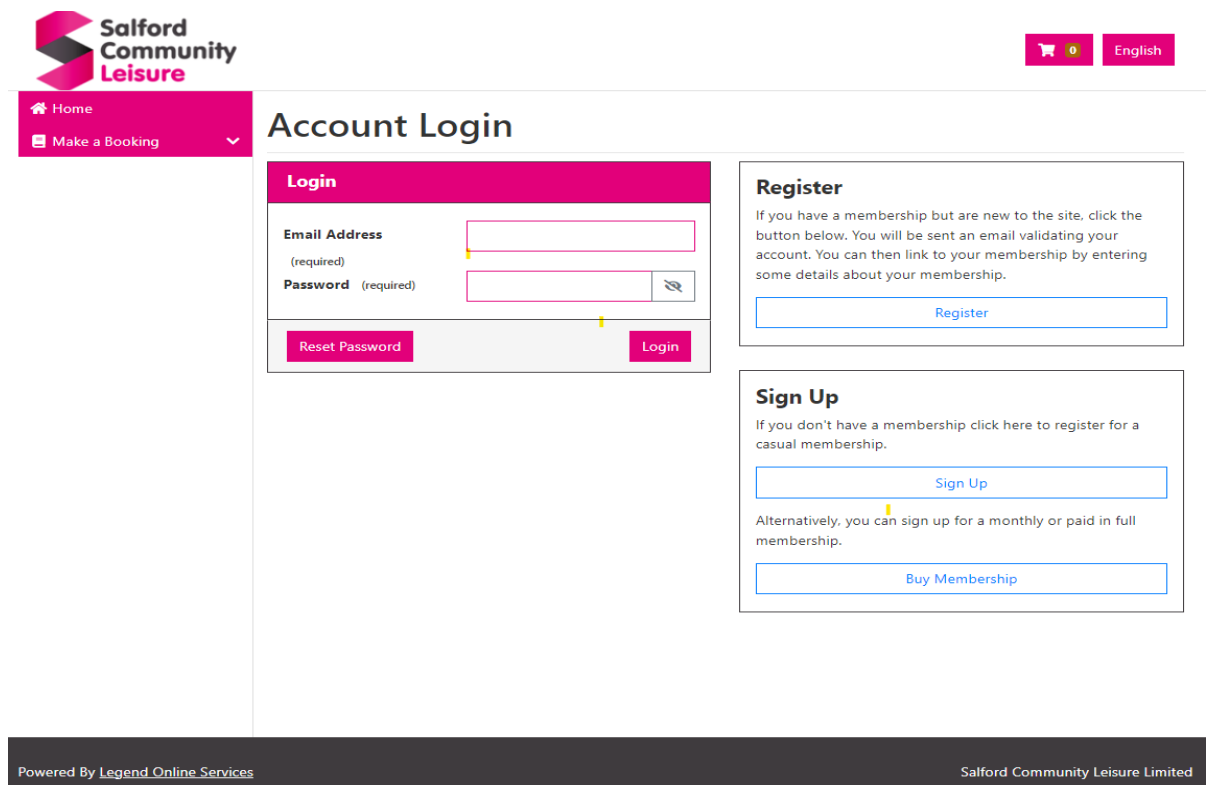


Member Registration Process

Existing members who want to book activities online or via our app, will need to first register on the new system.

Please see the below steps you will need to follow.

1. Go to our online joining page and click '**Register**':
<https://salfordcommunityleisure.legendonlineservices.co.uk/enterprise/account/login>



The screenshot shows the 'Account Login' page for Salford Community Leisure. The page has a pink header with the logo and navigation links. The main content area is divided into two columns. The left column contains a 'Login' form with fields for 'Email Address' and 'Password', both marked as required. Below the fields are buttons for 'Reset Password' and 'Login'. The right column contains two sections: 'Register' and 'Sign Up'. The 'Register' section includes a text box explaining that users with a membership but new to the site can click the 'Register' button to validate their account. The 'Sign Up' section includes a text box explaining that users without a membership can click the 'Sign Up' button to register for a casual membership, or the 'Buy Membership' button for a monthly or paid-in-full membership. The footer of the page contains the text 'Powered By Legend Online Services' and 'Salford Community Leisure Limited'.

Salford Community Leisure

Home
Make a Booking

Account Login

Login

Email Address (required)

Password (required)

Reset Password Login

Register

If you have a membership but are new to the site, click the button below. You will be sent an email validating your account. You can then link to your membership by entering some details about your membership.

Register

Sign Up

If you don't have a membership click here to register for a casual membership.

Sign Up

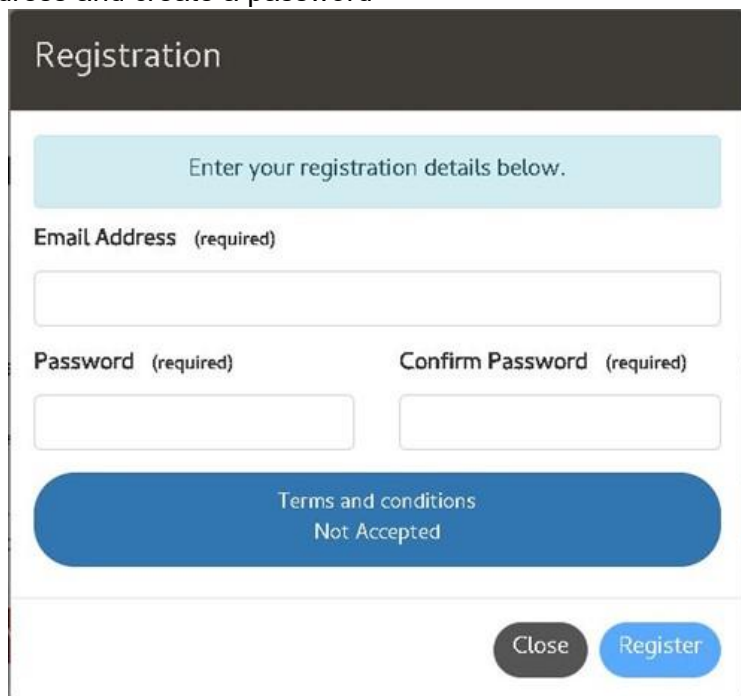
Alternatively, you can sign up for a monthly or paid in full membership.

Buy Membership

Powered By Legend Online Services

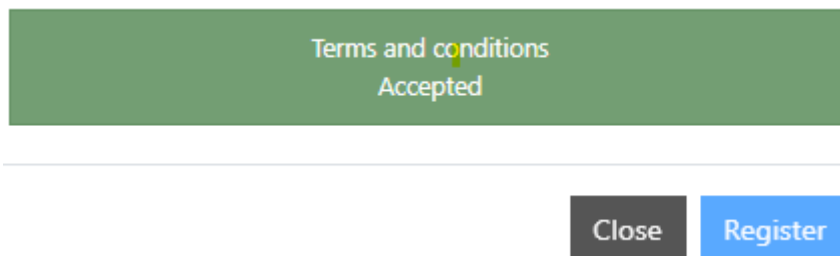
Salford Community Leisure Limited

-
2. You will then be presented with a pop-up window where you need to enter your e-mail address and create a password



The image shows a registration form pop-up window. At the top, there is a dark grey header with the word "Registration" in white. Below the header is a light blue box with the text "Enter your registration details below." in black. Underneath this box are three input fields: "Email Address (required)" with a single line, "Password (required)" with a single line, and "Confirm Password (required)" with a single line. Below the password fields is a blue button with the text "Terms and conditions Not Accepted" in white. At the bottom right of the form are two buttons: a dark grey "Close" button and a blue "Register" button.

-
-
3. After accepting our terms and conditions, they will turn from blue to green. You will then need to click on the blue "Register" button.



The image shows a green button with the text "Terms and conditions Accepted" in white. Below the button are two buttons: a dark grey "Close" button and a blue "Register" button.

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4. You will receive a **"Verify your registration"** e-mail, click on the link to verify. Check your junk if not received.
5. After clicking the link, you will be taken back to the login page and asked to enter the password that was just created.
6. Once the password has been entered, you will then need to link your online account to your membership. To do this you will enter either your Member ID **or** membership card number and **one** of the following:
 - Postcode (with no spaces)
 - Date of birth
 - Phone number

Please make sure you are entering the details that you last shared with us.

7. Once you have done this you will receive a confirmation e-mail and your online account will be linked to your membership. You will be able to start making bookings through your new account by logging in [here](#) To make bookings using the app you will need to log in with your new details.

Common Issues / trouble shooting

- **You cannot verify your account against the method requested (Postcode, DOB, phone number)**

It may be that we have you registered on our system with different details, please speak to reception to check this.

- **You do not receive confirmation e-mails**

The most common reason why you may not receive a confirmation e-mail is that it has gone into Junk. If you have checked your Junk/SPAM and it still hasn't been received after 30 minutes please contact collections@scll.co.uk.

- **Your e-mail address is already registered**

Each member record has to have a unique e-mail address registered so please update your account at reception.